


Learn



Outline the Scene	Incident	Service Strike During Signage Installation
	Subject	Underground Service Strike
	Critical Risk Type	CR10 – Contact with Underground Services
	Radar Reference	INCID-0075477
	Business Unit	Fletcher Residential – South Branch

What happened



SM noticed power was out to half the Park Green Unit Over Unit block and logged a fault with Counties Power. Counties Power notified us that the mains cable had been struck with a metal waratah, which was live (100v) and had been for a couple of days. The waratah had been bolted to the side of the timber post to provide additional support and strength to the large sign. Counties Power disconnected power to the affected circuit and referred internally to another team to carry out permanent repairs. Permanent repairs were completed, and power restored. FRL signage installers were contacted and a review of their paperwork and processes is being undertaken to ensure they are appropriately managing the risk going forward.



We believe all injuries are preventable, here are some questions to help us learn



- Have we completed a Permit to Excavate before undertaking any work that involves ground penetration (including waratah installation)?
- Have we consulted all the correct plans to consider what services might be where underground?
- If there are services present, could we install the sign on a fence or in an alternative location to avoid working near them?
- Have our signage installers been through and EHS induction and provided all of the relevant paperwork prior to beginning work?